TLP: CLEAR

LESOTHO COMMUNICATIONS AUTHORITY

RFC 2350

EXPECTATIONS FOR THE INTERIM NATIONAL COMPUTER SECURITY INCIDENT RESPONSE

www.comcsirt.ls | info@comcsirt.ls

1.DOCUMENT IDENTIFICATION

Title:	RFC 2350 - Interim National CSIRT of Lesotho
Version:	2.0 (National Elevation Update)
Document Date:	March 2026
Expiration:	Valid until superseded by a later version

2.CONTACT INFORMATION

2.1 Name of the Team

Full Name:	Lesotho Communications Computer Security Incident Response Team
Short Name:	Ls ComCSIRT

2.2 Address

Physical Address:	Lesotho Communications Authority (LCA) Premises 30 Princess Margaret Road Old Europa Maseru Lesotho
Postal Address:	P.O. Box 15896 Maseru 100 Lesotho

2.3 Time Zone

Time Zone:	GMT+2 (Central Africa Time Zone)

2.4 Telephone Numbers

Telephone Number:	+266 2221 3820
Emergency Hotline:	N/A

2.5 Electronic Mail Address

General Inquiries:	info@comcsirt.ls
Incident Reporting:	incident@comcsirt.ls
Security Matters:	security@comcsirt.ls

2.6 Website

Website	https://comcsirt.ls

2.7 Public Keys and Encryption Information

PGP Key ID:	1d1a7b899b0f97b7
Usages	Mandatory for sensitive data transfers and incident reports to ensure integrity and confidentiality.
Fingerprint	EBD48028AE348399FD1C6C8B1D1A7B899B0F97B7

2.8 Team Members

Team Members	No Public information is available about the team members

2.9 Other Information

Code of Conduct:	Ls ComCSIRT complies with the CSIRT Code of Pratice
Information Sharing:	Ls ComCSIRT supports the use Traffic Light Protocol (TLP) for Information Sharing

2.10 Days of Operation

Operation Hours:	08:00 to 17:00 (GMT+2)
Operation Days:	Monday to Friday
Emergency Cases:	If not possible to use e-mail, please call the telephone number +266 2221 3820

3. CHARTER

3.1 Mission Statement

The mission of **Ls ComCSIRT** (the CSIRT) is to protect the digital sovereignty of Lesotho by enhancing national cybersecurity readiness and resilience through coordinated incident response.

3.2 Constituency

The constituency comprises all stakeholders within Lesotho, including Government Ministries, Security Authorities, Critical Information Infrastructure (CII) operators, the private sector, and academia.

3.3 Sponsorship and Affiliation

Ls ComCSIRT is a specialized functional unit within the Information & Technology Division of the Lesotho Communications Authority (LCA), elevated to national status by the Ministry of Information, Communication, Science, Technology and Innovation (MICSTI).

3.4 Authority

The CSIRT is authorised to lead national incident lifecycle through coordination and advisory without assuming direct control of constituent infrastructure. It maintains Tiered National Visibility including monitoring internet-facing assets and deploying non-intrusive sensors at CIIs.

4. POLICIES

4.1 Types of Incidents and Level of Support

All incidents are normal priority unless labeled **URGENT** or **EMERGENCY.**

- **P1 (Critical)**: National critical infrastructure impact; immediate reaction.
- **P2 (High)**: Multi-entity impact; reaction within 4 hours.
- **P3 (Medium)**: Localized entity impact; rection within 16 working hours.
- **P4 (Low)**: Minor/Individual impact; reaction within 24-48 hours.

4.2 Cooperation and Disclosure of Information

Ls ComCSIRT adheres to the use of the Traffic Light Protocol (TLP) for all information sharing. Disclosures to third parties or cooperation with law enforcement adheres strictly to the legal frameworks of Lesotho to ensure constituent privacy.

4.3 Communication and Authentication

The CSIRT protects sensitive information in accordance with the relevant policies, and respects the sensitivity markings defined by the originators of information. Secure communication is ensured via PGP encryption and signing.

5. SERVICES

5.1 Reactive Services

- Incident Triage and Analysis: Reviewing passive telemetry and sensor data to assess threat impact.
- Incident Coordination: Facilitating cross-sector communication and acting as information hub.
- Remediation Guidance: Providing non-binding recommendations for mitigation and recovery; implementation remains the recipient's responsibility.

5.2 Proactive Services

- Vulnerability Management: Discovery of internet-facing vulnerabilities and issuing advisories to relevant stakeholders.
- Knowledge Transfer: Disseminating threat intelligence, leading national-scale campaigns, and organising technical training and readiness exercises.

6. INCIDENT REPORTING

Incident reports should be submitted via the encrypted platform at https://comcsirt.ls/incident-reporting, or via email to incident@comcsirt.ls. Reports should inlcude:

- Incident date, time and time zone.
- Contact details (Name, Org, Address, Tel).
- Short summary and technical data (Source IPs, ports, protocols).

7. DISCLAIMERS

While every precaution is taken in the preparing information, notifications, and alerts, Ls ComCSIRT assumes no responsibility for errors, omissions, or damages resulting from the use of the provided information.

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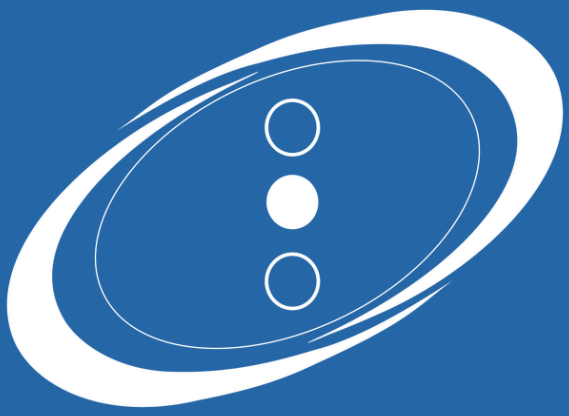

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